

Not your typical training position!



Phone Pro is a fun, energetic and successful company with Trainers that travel the U.S. (and beyond) helping frontline agents for call centers and smaller companies be the best they can be with their customers. Our Trainers make a difference in the lives of these agents every day. Are you a Trainer that enjoys meeting people, networking and learning about new businesses while building relationships with your clients? Then read on...

Phone Pro is a 25 year old training company located in Indianapolis, Indiana that specializes in communication and telephone skills training. In the office, we pride ourselves on having a supportive environment; with our clients, we pride ourselves on delivering top notch training. The hallmark of our training is that it is FUN and effective. We offer courses on Customer Service, Sales, Coaching, Train-the-Trainer, Personality Styles and more. We currently have three full time Trainers and because our business is growing, we are looking for a fourth.

All Trainers are expected to deliver consistently high quality and dynamic training that meets Phone Pro standards and client needs as well as add new topics/modules for course content as needed.

A full time Phone Pro Trainer travels out of state 2-3 weeks each month, delivering an average of 8-10 days of training each month. The fourth Trainer position may begin on a smaller scale and train 4 days a month. Income is commission, based on the number of days trained.



APPLICANT DETAILS

1. Four years minimum in Training / Facilitation
2. Call Center experience preferred
3. Curriculum Development a plus
4. Ability to speak Spanish a plus
5. Must reside in Indianapolis or surrounding areas



More details will be sent after submission of resume.

Send your resume to resume@phonepro.com
No calls please!

If all looks good, then we'll talk later!



